

ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM



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Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 54452Date: 8/14/2006Complaint Description: 01Z Billing - OtherFirst:Last:Complaint By: John

Ransom

Account Name: John RansomHome: [REDACTED]Street: [REDACTED]Work:City: Gold CanyonCBR:State: AZ Zip: 85218is:Utility Company: Gold Canyon Sewer CompanyDivision: SewerContact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

Docket No SW 02519A-09-0015

Consumer against such a high rate increase. Also feels regulatory assesment is retaliation.

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

Explained docketing process and rate case procedure. Advised of 9/13 Public Comment meeting .

End of Comments

Date Completed: 8/14/2006Opinion No. 2006 - 54452Arizona Corporation Commission
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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 54453**Date:** 8/14/2006**Complaint Description:** 01Z Billing - Other

Complaint By: **First:** **Last:**
 Betty **Lysik**

Account Name: Betty Lysik**Home:** (480) 000-0000**Street:** n/a**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** **Gold Canyon Sewer Company****Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-09-0015

From: [REDACTED]

Sent: Friday, August 11, 2006 3:31 PM

To: Bradley Morton

Subject: Gold Canyon Sewer Rate Increase - Docket # SW-025191-00-0638

Dear Mr. Morton:

I would like to point out the unacceptable and outrageous price increase that Gold Canyon Sewer wants to charge. Please be aware that customer's of Gold Canyon Sewer are outraged at a 101% increase of fees. Not everyone in Gold Canyon is wealthy. I live on a fixed income. I already pay much more for sewer service here than anywhere I've lived. I live alone, how much sewer service do you think I'm using? By the way, why are we stuck with Gold Canyon Sewer? Isn't there a way that Apache Junction's Facilities District could take over? There is no competition here. That's not right.

According to Gold Canyon Sewers press release, they are only in this service for the money. For the rate of return for their investors. What??? Isn't this a utility? Since when is this service for profit only. By the way, with all the updates to the facilities, etc. that they keep spouting about, it still stinks here!! And it looks like heck. Run down and drab. Definitely not keeping up with appearances.

Please say NO to this outrageous rate increase. And please let us know if we can approach The Superstition Mountains Community Facilities to take over the sewer service here in Gold Canyon. Thank you for your attention. Betty Lysik, Gold Canyon, AZ

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Monday, August 14, 2006 8:51 AM
To: 'Betty Lysik'
Subject: RE: Gold Canyon Sewer Rate Increase - Docket # SW-025191-00-0638

Dear Ms Lysik,

I am in receipt of your opinion regarding the Gold Canyon Sewer rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. If I can of further assistance please contact me.

Sincerely,

Bradley G. Morton
End of Comments

Date Completed: 8/14/2006

Opinion No. 2006 - 54453

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2006 - 54454

Date: 8/14/2006

Complaint Description: 01Z Billing - Other

First:

Last:

Complaint By: Richard

Rydin

Account Name: Richard & Eleanor Rydin

Home: (480) 000-0000

Street: n/a

Work:

City: Gold Canyon

CBR:

State: AZ **Zip:** 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No SW 02519A-09-0015

From: [REDACTED]

Sent: Sunday, August 13, 2006 11:22 AM

To: Bradley Morton

Subject: Gold Canyon Sewer Rate Increase

Brad Morton, ACC

re: Docket SW-02591A-06-0015

Gold Canyon Sewer Company's request rate increase from \$35 to \$70.99 per month.

This request is astronomically ridiculous & unaffordable.

GCSC must be encouraged to practice better business judgment during their investment phases.

Please deny this requested increase.

Thank you,

Richard Rydin and Eleanor Rydin
Gold Canyon residents & GCSC customers.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Monday, August 14, 2006 8:55 AM
[REDACTED]
Subject: RE: Gold Canyon Sewer Rate Increase

Dear Mr & Mrs Rydin,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,
Bradley G. Morton
End of Comments

Date Completed: 8/14/2006

Opinion No. 2006 - 54454

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** (480) 000-0000**Fax:** (480) 000-0000**Priority:** Respond Within Five Days**Opinion** **No.** 2006 - 54455**Date:** 8/14/2006**Complaint Description:** 01Z Billing - Other**First:****Last:****Complaint By:** Gary**Volmer****Account Name:** Gary & Sharon Volmer**Home:** (480) 000-0000**Street:** n/a**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-09-0015

From: [REDACTED]

Sent: Sunday, August 13, 2006 2:44 PM

To: Bradley Morton

Subject: Proposed Gold Canyon Sewer Rate Increase

Brad Morton, ACC

Reference Docket No. SW-025191-00-068

Upon moving to Gold Canyon over ten years ago, we were amazed at the high cost for the sewer. We were told as the area built out, there would be more home owners so the monthly cost would not have to be increased -- in fact it might even be less. You can imagine our thoughts on the outrageous proposal of an increase from 35. per month to 70.34 per month.

Obviously we are not in favor of the proposed increase.

Sharon and Gary Volmer
Homeowners in Gold Canyon
End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Monday, August 14, 2006 9:01 AM
To: [REDACTED]
Subject: RE: Proposed Gold Canyon Sewer Rate Increase

Dear Mr & Mrs Volmer,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,
Bradley G. Morton
End of Comments

Date Completed: 8/14/2006

Opinion No. 2006 - 54455
